

## Learning for Life!

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### Holiday VOCA Support / Contact information:

If you experience any issues with your child's VOCA during the holidays, please see contact details below for technical repairs, software and who to contact if there is a cost to the repair due to warranty expiring.

#### Technical / repairs etc. please contact:

##### Smartbox

☎ 01684 578868  
 @ [support@thinksmartbox.com](mailto:support@thinksmartbox.com)  
 🌐 <https://thinksmartbox.com>

##### Techcess

Contact: Ian Foulger

☎ Tel: 01476 512881 Mobile: 07799 697903  
 @ [ianf@techcess.co.uk](mailto:ianf@techcess.co.uk)  
 🌐 <https://techces.co.uk>

##### Tobii

☎ 0114 307 2364  
 @ [support.uk@tobiidynavox.com](mailto:support.uk@tobiidynavox.com)  
 🌐 Tobii returns procedure  
[https://www.tobiidynavox.co.uk/support-training>Returns- Step-by-Step/](https://www.tobiidynavox.co.uk/support-training>Returns-Step-by-Step/)  
 🌐 Tobii contact form  
<https://www.tobiidynavox.co.uk/About/Contact/Contact-Tobii-Dynavox-UK/>

#### For Grid 3 / Grid for iPad Software queries please contact:

##### Smartbox

☎ 01684 578868  
 @ [support@thinksmartbox.com](mailto:support@thinksmartbox.com)  
 🌐 <https://thinksmartbox.com>

#### Authorisation of repairs

##### Funded by CASEE

☎ 01223 349 401  
 @ [enquiries.casee@nhs.net](mailto:enquiries.casee@nhs.net)

##### Funded by ACS

☎ 0208 102 4069  
 @ [Theresa.tanchak@nhs.net](mailto:Theresa.tanchak@nhs.net)